

## **COMPANY LEVERAGES A TECHNOLOGY PARTNER TO SUPPORT THEIR MICROSOFT SQL DATABASE PERFORMANCE NEEDS**

Schaefer Systems International, Inc. one of the world's leading solution providers for logistics systems and products, turns to Biz Technology Solutions to manage, monitor and support its core ERP database servers. Given the importance of the company's ERP in its 24/7 operations, the group looked to Biz Tech's Managed SQL Services (MSS) to mitigate any risks related to poor database performance or outages. The services being delivered under MSS include:

### **ROOT CAUSE ANALYSIS ON OVERALL DATABASE PERFORMANCE**

- ✓ Identification of Performance Bottlenecks that Impact System Performance
- ✓ Security Assessment and Database
- ✓ Standardize Instance Management with Industry Best Practices
- ✓ Alerting of Database Events for Business-Critical Databases

"From our perspective the implementation process was seamless and smooth."  
-Corporate IT Manager

### **TRUSTED PERFORMANCE**

**"The implementation process took about a month, but the results were immediate," said Corporate IT Manager at Schaefer Systems International.**

The performance improvements were noticed by the end users and from executive perspective things were more reliable in terms of backups, disaster recovery, business continuity and monitoring all the intricates of SQL. Adding SQL services to the company infrastructure has helped the overall efficiency. "End users have noticed less lag, which is very important to us."

